

Terms and Conditions for Use

Effective Date: June 2025

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AGREEMENT

BY USING THE WEBSITE YOU SIGNIFY YOUR AGREEMENT TO THESE TERMS AND CONDITIONS. IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, DO NOT USE THE SITE.

Public Nature of the Website & Confidentiality

This website is publicly accessible and not intended for submission, collection, or storage of Protected Health Information (PHI). Do not transmit confidential or medical information through general inquiries or forms. Such information will be treated as non-confidential. To communicate with your care team or share PHI, use our secure HIPAA-compliant patient portal only.

No Medical Advice

This website does not provide medical advice. Information is provided for general educational purposes only and is not a substitute for professional medical advice, diagnosis, or treatment. Always consult a qualified healthcare provider. **In emergencies, call 911.** Use of this website does not establish a patient-provider relationship.

HIPAA-Compliant Patient Portal Access

To access your medical information, request appointments, or contact your provider, use our secure HIPAA-compliant patient portal. Portal use is governed by OCHIN's MyChart Terms and Conditions.

Prohibited Uses

You agree not to:

- Pretend to be another individual
- Use the website for illegal, defamatory, or harmful purposes
- Upload viruses or exploitative code
- Access data or systems without authorization
- Use bots or data scraping tools without consent
- Distribute protected intellectual property unlawfully

Violations may result in termination of access or legal action.

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Any dispute, claim, or controversy arising out of or related to your use of this Site shall be resolved exclusively through final and binding arbitration conducted in Sacramento County, California. You agree to waive any right to a jury trial or to participate in a class action or class-wide arbitration. Claims must be brought individually. If a court finds this arbitration clause unenforceable, the unenforceable portion shall be severed, and the remainder shall continue in full force and effect.

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Privacy & Compliance Office

Email: compliance@wellspacehealth.org

Phone: 916-469-4690 x9039

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Privacy & Compliance Office

Email: compliance@wellspacehealth.org

Phone: 916-469-4690 x9039